Activate Your MyCoast
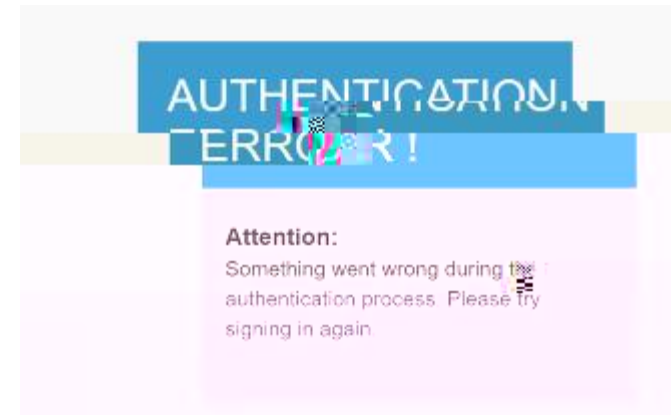
INTERNATIONAL ADMISSIONS

Login Page
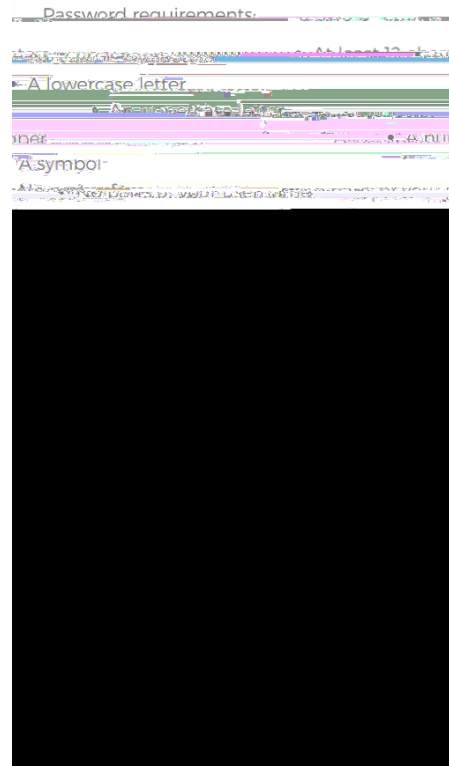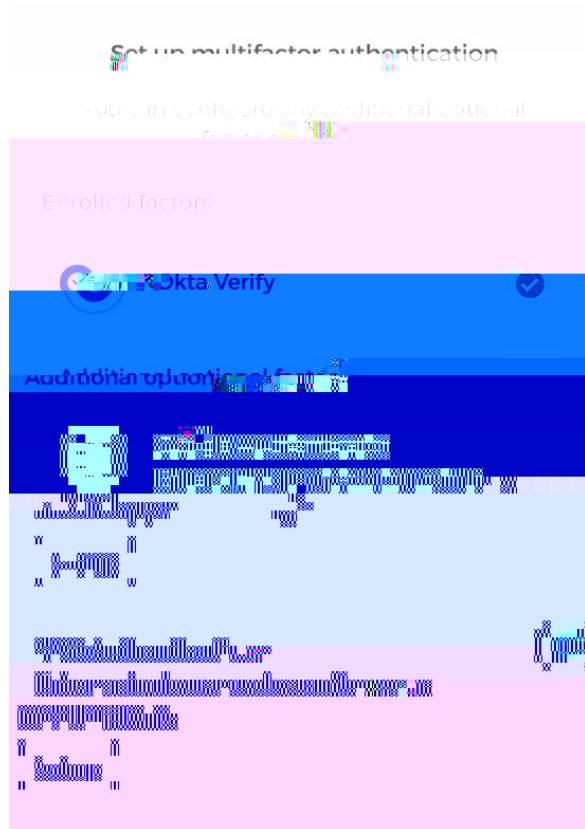
1. Visit https://cccd.okta.com/ to activate your account

2. Enter the username and temporary password as instructed on your e-acceptance email, see FAQ.

3. See Okta Verify (page 3&4) or Google Authenticator (page 5&6) to setup the multifactor authentication.
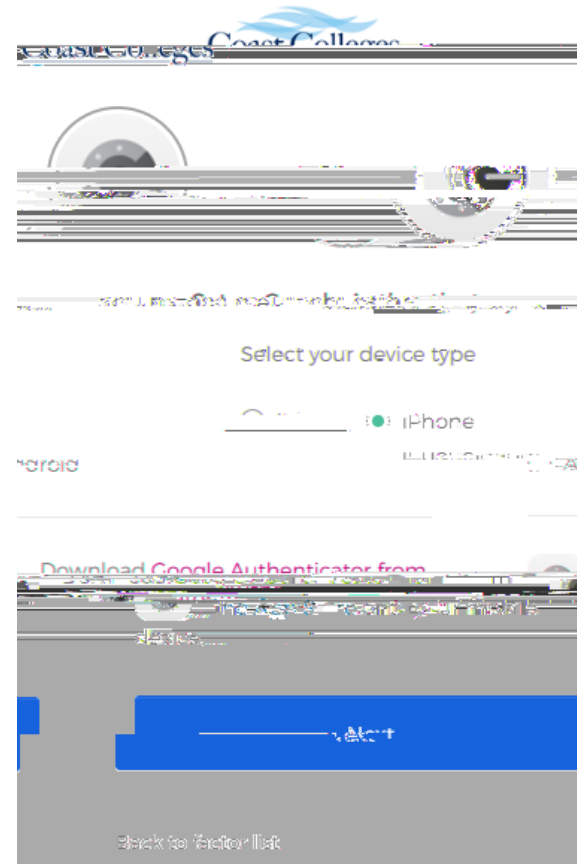
4.

Okta

Okta Verify cont.

Google Authenticator

1.
   Authenticator app

2. Go to your App Store (iPhone) or Android to download the Google Authenticator app

3. Click next

Google Authenticator

1. Enter the code
   to enter the new password

2. You will be prompted to enter the new password after you have successfully verified your account, see next page.

Google Authenticator

1. Launch Google Authenticator, tap the "+" icon, then select "Scan barcode".

2. Go to your App Store (iPhone) or Android to download the Google Authenticator app

3. Click next

Reset Password

1.

2. Select Reset Password (Only supply USERNAME on next screen)

3. Enter your username in the box

4. Select the reset method that apply to you, Okta
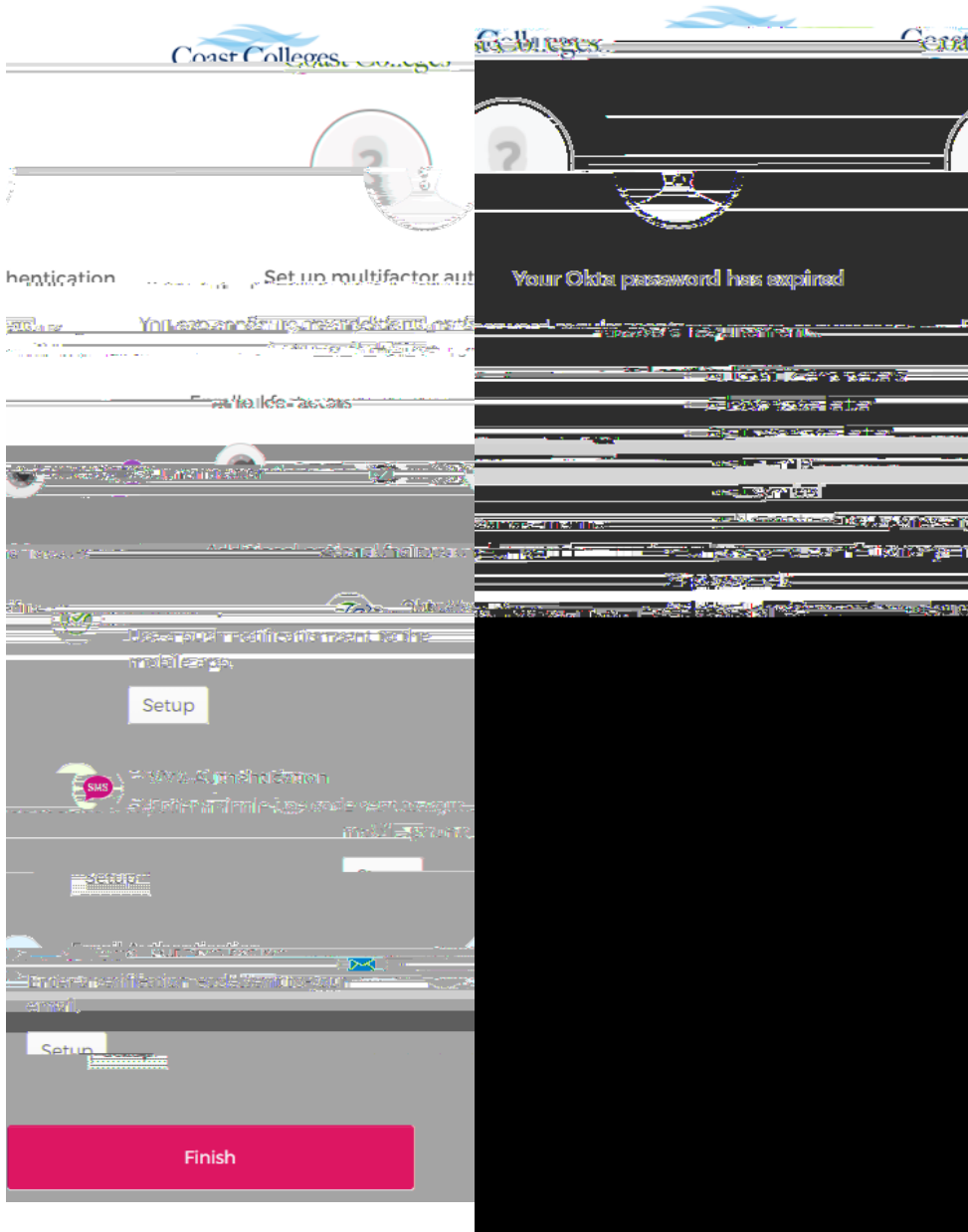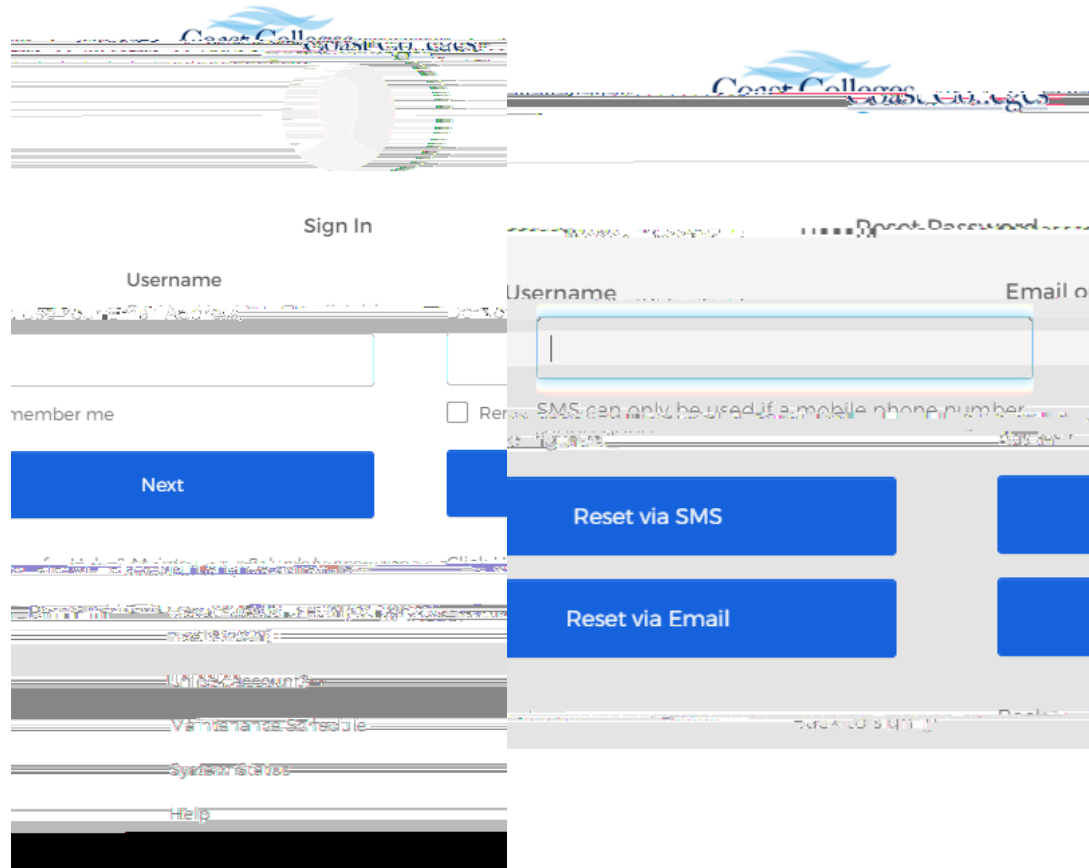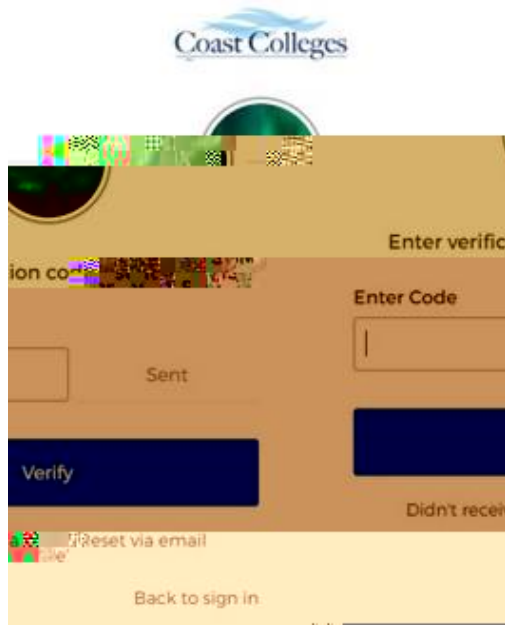
Reset Password cont. (SMS)

Reset your Okta password

Password requirements:

- At least 12 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Your password cannot be a [...] your last 24 passwords
- At least 1 day(s) must have elapsed since you last changed your password

New password

Repeat password

Reset [...]

1. If you have a U.S. phone number, please select send code via SMS. The verification code will be sent to the phone number listed on your application form.

2.

3. Enter the verification code   click verify

4. Create your own password. Make sure to follow the password requirements to create a new password.

FAQ

1. How to contact the IT Service Desk

Scheduled Maintenance

Daily: 2:00am - 4:30am (PST)

Grades, Registration Services, Payments, and Transcripts are not accessible

Monthly Maintenance Schedule

The first weekend of the month: Saturday, 5:15 PM - Sunday, 5:15 PM
The third weekend of the month: Saturday, 10:00 PM - Sunday, 4:30 AM